

PARTICIPANT COMMENTS

From June 2016 Participants of the PURC/World Bank Training Program on Utility Regulation and Strategy

Christopher Chuegan

Department Manager, Financial Regulation
Metropolitan Waterworks & Sewerage System
– Regulatory Office (MWSS-RO)
Philippines



“This course is extremely useful to new regulators because the discussions provide the principles and tools that may be used to jumpstart new regulators on the task ahead of them. This is also a worthwhile course for those already engaged in regulating utilities. The exchange of knowledge and experiences among different industries across different countries provides new perspectives that may be introduced in the local setting.”

“On the whole, this course has been most useful. It broadened our knowledge of shipping, considering the importance of shipping to trade worldwide. I would happily recommend this course to my colleagues in South Africa with a view to broadening their perspective on this sector of world trade.”



Lindelwe Mabandla
Member
Ports Regulator of South Africa
South Africa

Cephas T. Oguah
Chief Manager, Corporate Planning
Ghana Water Company Limited
Ghana



“Overall, it was an excellent course. I wish I had attended it earlier. The topics were relevant and spot-on. The rich and diverse experience of the speakers was evident. The inputs and discussions of the participants who were from all the continents further enriched the program. Now I appreciate the role and challenges of my regulator better, and this has made me a better person.”

“The intensive two weeks training was an interesting, beneficial and informative training that I would recommend any of my colleagues in utilities operators/regulators to attend. The knowledge transferred during this two weeks will add value to my career as a Regulatory Economist.”



Iffa Al Harthy
Regulatory Economist
Muscat Electricity Distribution Company
Oman

Cameron Craig
Market Monitoring, Competition and
Economic Officer
Telecommunications & Radiocommunications
Regulator
Vanuatu



“I very much enjoyed the course. All the PURC staff was very engaging and informative.”

“I would like to thank the organizers of this all important training which is an eye-opener to my role as a regulator, and it is also a pleasure to meet with different kinds of nationalities from various countries. Our interactions are positive that help us learn a lot of regulation. Among the speakers, I am impressed at Professor Mark Jamison who taught us the topic Thinking Strategically. In the near future, I would like to recommend this kind of intensive training program to my colleagues in my organization to attend to the upcoming PURC training in January 2017.”



Ibrahim Koroma
Commissioner
National Telecommunication Commission
(NATCOM)
Sierra Leone

“I will recommend this course to colleagues in my organization. Topics like ‘Price Cap’, its advantages or disadvantages are very helpful in decision making. The cost accounting and economics calculations approach used can be used by my organization to strengthen the bargaining power and decision making when it comes to negotiating with services providers in dispute resolutions, or bringing in a new regulation. In this regard, I will recommend that my organization hire a ‘Regulatory Accountant’. The speakers were highly experienced. Interacting with attendees was very good, learning from each other. We have agreed to open a Facebook group and WhatsApp contacts to stay in touch and share.”

Bridget A. Saidu
Project Manager, Universal Access
Development Fund (UADF)
National Telecommunication Commission
(NATCOM)
Sierra Leone



“The June 2016 program which I attended really had top-notch speakers/lecturers. I learned very much from them as to financial/economic regulation and all other aspects of regulation. Printed materials were great and informative; facilities and arrangements were very efficient. Highly recommendable.”



Maria Genaline R. Valera
Deputy Administrator/Regulator
Metropolitan Waterworks & Sewerage System
– Regulatory Office (MWSS-RO)
Philippines

Daniel A. Mina
Head of Technical and Commercial Standards
Public Utility Regulation of Panama (ASEP)
Panama



“The best course of Utility Regulation I have attended before, not only for knowledge but also for the people you know and how rich it is to learn from their experiences.”

“This is the most comprehensive training program regarding all aspects of regulation. A must for top managers of regulatory agencies and operators of the energy sector.”



Justin Konan
Central Director in charge of External
Relations
Compagnie Ivoirienne D'Électricité (CIE)
Côte D'Ivoire

Man'arai Ndovorwi
Engineer Electricity
Zimbabwe Energy Regulatory Authority
(ZERA)
Zimbabwe



“The course is commendable particularly when we looked at benchmarking scenarios with countries/utilities that have emigrated from vertically integrated. The experience from these utilities was useful. Also the sharing of information and discussions around integration of renewable energy technologies and market models for capacity was of much interest.”

“This 40th International Training on Utility Regulation and Strategy has been of immense benefit to me, especially topics like Interconnection in Telecommunications. The quality of the speakers, printed materials, interactions with co-participants and all other arrangements are very fantastic. I will certainly recommend this course to my other colleagues in the office.”



Musa Nur Kamara
Director, Legal Affairs
National Telecommunication Commission
(NATCOM)
Sierra Leone

Joan Chahenza
Senior Financial Analyst
Kenya Electricity Generating Co. Ltd.
(Kengen)
Kenya



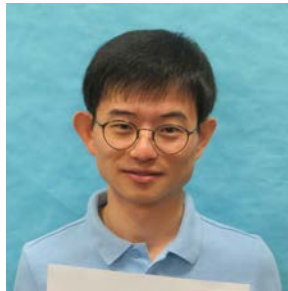
“PURC has given me benchmarking experience, I have learned valuable lessons from 31 countries. This benchmarking experience cannot be achieved in any other institution.”

“Thank you for staff’s kindness in particular Ms. Song and Ms. Cho.”



Yongjeong Kwon
Deputy Manager
Korea Power Exchange (KPX)
Korea

Dohyung Kim
Assistant Manager
Korea Power Exchange (KPX)
Korea



“Thank you for your kindness and consideration. Especially, printed materials and so on were good.”

“This course has further enhanced my knowledge in utility regulations, in particular telecommunications. In my understanding, the role of the regulator as an independent agency, all being equal, was to have full regulatory powers in executing its duties to both telecom operations and consume without political interference. In my opinion, this is far from the reality which operates in most third world countries, especially West Africa. Indeed PURC is a must recommended course to other colleagues.”

Anonymous
Corporate Secretary
National Telecommunication Commission
(NATCOM)
Sierra Leone

Anonymous
Principal Economist
Genesis Analytics
South Africa

“Great learning experience! Great opportunities for networking with other similar countries! A must for regulatory professionals!”

“The 2016 June program is quite comprehensive, the topics covered are very useful and presented in such a way that is logical and sequential. The speakers were all very knowledgeable. The interactions have been very helpful.”

Anonymous
Commissioner
Energy Regulatory Commission (ERC)
Philippines

Anonymous
East Asian, Regulatory Agency Officer

“The training program gives an excellent opportunity for regulators and it supports officers to rethink the role of regulators and brush up skills in carrying out regulatory duties.”